

FREQUENTLY ASKED QUESTIONS (FAQs) FOR Boost Biz BigShots Campaign

1. What is the duration of the campaign?

The campaign for the Weekly Cash Prizes will run from 9th January 2023 to 2nd April 2023, for a duration of 12 weeks as set out below:

Campaign Week	Dates
Week 1	9 January 2023 to 15 January 2023
Week 2	16 January 2023 to 22 January 2023
Week 3	23 January 2023 to 29 January 2023
Week 4	30 January 2023 to 5 February 2023
Week 5	6 February 2023 to 12 February 2023
Week 6	13 February 2023 to 19 February 2023
Week 7	20 February 2023 to 26 February 2023
Week 8	27 February 2023 to 5 March 2023
Week 9	6 March 2023 to 12 March 2023
Week 10	13 March 2023 to 19 March 2023
Week 11	20 March 2023 to 26 March 2023
Week 12	27 March 2023 to 2 April 2023

The campaign for the Monthly Cash Prizes will run from 9th January 2023 to 2nd April 2023, for a duration of 3 months as set out below:

Campaign Month	Dates
Month 1	9 January 2023 to 31 January 2023
Month 2	1 February 2023 to 28 February 2023
Month 3	1 March 2023 to 31 March 2023

2. How can I participate in this campaign?

Merchant will earn one (1) entry for each minimum bill payment of RM5 on any utility – electricity and/ or water via the Boost Biz App using Merchant Wallet (“**Transaction**”). One (1) Transaction is equivalent to one (1) Entry.

Weekly Cash Prize Winner

A. The Merchant with the highest accumulated Entries for a Campaign Week will be entitled to win the Weekly Cash Prize of RM88.00 (“**Weekly Cash Prize**”). There will be one hundred (100) winners only for the Weekly Cash Prize for each Campaign Week (“**Weekly Cash Prize Winner**”), and there will be a total of 1,200 Weekly Cash Prize Winners throughout the entire Campaign Period.

Monthly Cash Prize Winner

B. The Merchant with the highest accumulated Entries for a Campaign Month will be entitled to win the Monthly Cash Prize of RM8,888.00 (“**Monthly Cash Prize**”) provided always that the said Merchant must have a minimum of fifty (50) Entries for that Campaign Month. There will be one (1) winner only for the Monthly Cash Prize for each Campaign Month (“**Monthly Cash Prize Winner**”), and there will be a total of three (3) Monthly Cash Prize Winners throughout the entire Campaign Period.

3. Who is the listed biller?

Water

No	Details
1.	Air Selangor
2.	Air Kelantan
3.	Bekalan Air Labuan
4.	Lembaga Air Perak
5.	Pengurusan Air Pahang Berhad
6.	Perbadanan Bekalan Air Pulau Pinang
7.	Syarikat Air Darul Aman
8.	Syarikat Air Johor
9.	Syarikat Air Melaka
10.	Syarikat Air Negeri Sembilan
11.	Syarikat Air Perlis
12.	Syarikat Air Terangganu
13.	Syarikat Bekalan Air Selangor
14.	Indah Water Konsortium
15.	Lembaga Air Kuching

Electricity

No	Details
1.	Tenaga Nasional Berhad
2.	Sabah Electricity
3.	Sarawak Energy
4.	Nur Power

For the avoidance of doubt, the list of billers set out herein may be updated from time to time at the sole discretion of Axiata Digital eCode Sdn Bhd and no notice will be given in relation to such changes (if any made).

4. Who can participate in this Campaign?

The campaign shall only be applicable to Cash Merchant (Direct and Individual only). (Excluding: NKA, NGOs, Charitable Organizations and Religious Bodies, RKA, Government Bodies, Hotels, Financial Services, Building Management, Healthcare/Medical Services)).

5. How are entries earned in this Campaign?

Merchant will earn one (1) entry for each minimum bill payment of RM5 on any utility – electricity and/ or water via the Boost Biz App using Merchant Wallet (“**Transaction**”). One (1) Transaction is equivalent to one (1) Entry.

6. What happens if I void a transaction?

If a transaction is voided, the accumulated entries related to the transaction amount will be voided too. If any of the voided transactions is found made purposely to gain entries for the Campaign, eCode reserves the right to void the said transaction and other accumulated transactions too.

7. Can the bill be under someone else’s name?

Merchant can pay multiple bills (e.g. house, office, shop, relatives or friends)

8. Can I still win the Monthly Cash Prize if I have won a Weekly Cash Prize?

Yes, Weekly Cash Prize winners will still be in the running to win the Monthly Cash Prize.

9. When will I get the cash prize if I was selected as one of the winners?

The Weekly Cash Prize and/or the Monthly Cash Prize will be credited into the winners' bank account registered with eCode within Sixty (60) working days after the winner's announcement.

10. How will I know that I have won the campaign?

Prize winners will be informed via Boost Business email (business@myboost.com.my), In-App Boost Business Mail and the list of winners will be updated on our Official Campaign Microsite (Coming Soon). Merchants were required to fill out the form link in the email within 7 working days upon receiving it. If the merchants didn't fill out the form after the stipulated 7 working days period, the prize money will be forfeited. We will not be contacting the winners through phone calls or any other communication channels, including WhatsApp or SMS for any purposes related to the Campaign.

11. What are the prizes for this Campaign?

There will be one hundred units of Weekly Cash Prize (of RM88 each) to be given out to one hundred winners each campaign week. There will only be one unit of Monthly Cash Prize (of RM8,888 each) to be given out to one winner each campaign month.

Prizes	No of Winners	Total No. of Winners for the entire Campaign
Weekly Cash Prize - RM88	100 winners per week	1,200 winners
Monthly Cash Prize – RM8,888	1 winner per month	3 winners